American Marble Industries warranties to the original purchaser and the original user for a time of five (5) years from date of purchase that our cast polymer products (1) Will be free of manufacturing defects. (2) Will not chip, blister or delaminate. (3) Will not crack as a result of thermoshock*.

Our liability is limited to the repair or replacement of the product at the point of purchase, F.O.B. factory, with original proof of purchase. This does not include liability for installation costs, labor, or damage incurred from removal or reinstallation. This warranty does not apply to products installed in commercial properties (rental properties, hotel/motels, etc.)**

This warranty will not apply if: (1) The product is not installed according to our instructions or improperly installed according to local building codes and ordinances. (2) Moved from original point of installation. (3) Proper care and cleaning and maintenance of product, according to AMI guidelines, is not followed. (4) The product is subject to abuse, mishandling, accident or freight damage. Slight imperfections/shade variations in marbling are not considered defects, but akin to those found in natural marble, making each product unique. This warranty is not extended outside of the United States.

No person is authorized to make any other warranty, representation or assume liability on the manufacturer’s behalf unless expressly designated in writing by the manufacturer.

*Thermoshock can occur only when extreme temperature changes take place (ice water to steaming water in a matter of minutes, for example.) We recommend avoiding such drastic changes in temperature to eliminate the risk.

**Warranty will be void if water heater temperature exceeds 120°.

***For commercial applications, AMI recommends using a china undermount bowl, due to high traffic/excessive usage and potential abuse that can cause thermoshock to a marble bowl.